

#7  
fd 9/27/01

DOCKET NO. 1330.1097 (PIK)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Patent Application of:

Rodrigo LOUREIRO

Serial No: 09/739,747

Group Art Unit: 2163

Confirmation No. 4982

Filed: December 20, 2000

Examiner: To be Assigned

For: A METHOD FOR CREATING SELF-BUILT CUSTOMER HIERARCHIES

**LETTER TO THE EXAMINER SUBMITTING  
CORRECTED AND/OR FORMAL DRAWINGS**

Assistant Commissioner for Patents  
Washington, D.C. 20231

ATTENTION: OFFICIAL DRAFTSPERSON

Sir:

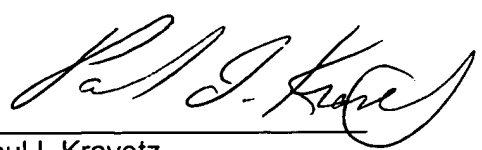
In accordance with the requirement in Notice of Incomplete Reply, mailed June 22, 2001, wherein substitute drawings were required, applicant herewith submits eight (8) sheets of corrected and/or formal drawings for filing in the subject application.

It is respectfully requested that the corrected and/or formal drawings filed herewith be entered in the above-referenced application.

Respectfully submitted,

STAAS & HALSEY LLP

Date: September 4, 2001

By:   
Paul I. Kravetz  
Registration No. 35,230

700 Eleventh Street, N.W., Suite 500  
Washington, D.C. 20001  
Telephone: (202) 434-1500  
Facsimile: (202) 434-1501

class	subclass
1455	406

**FIG. 1**  
(PRIOR ART)

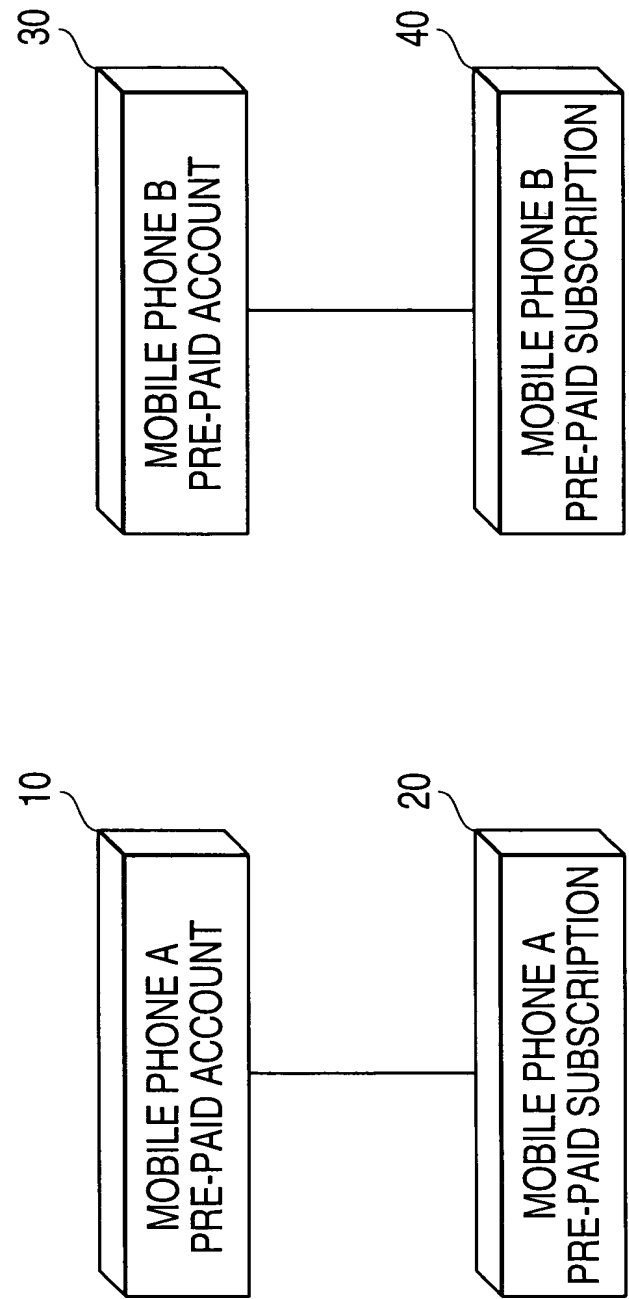
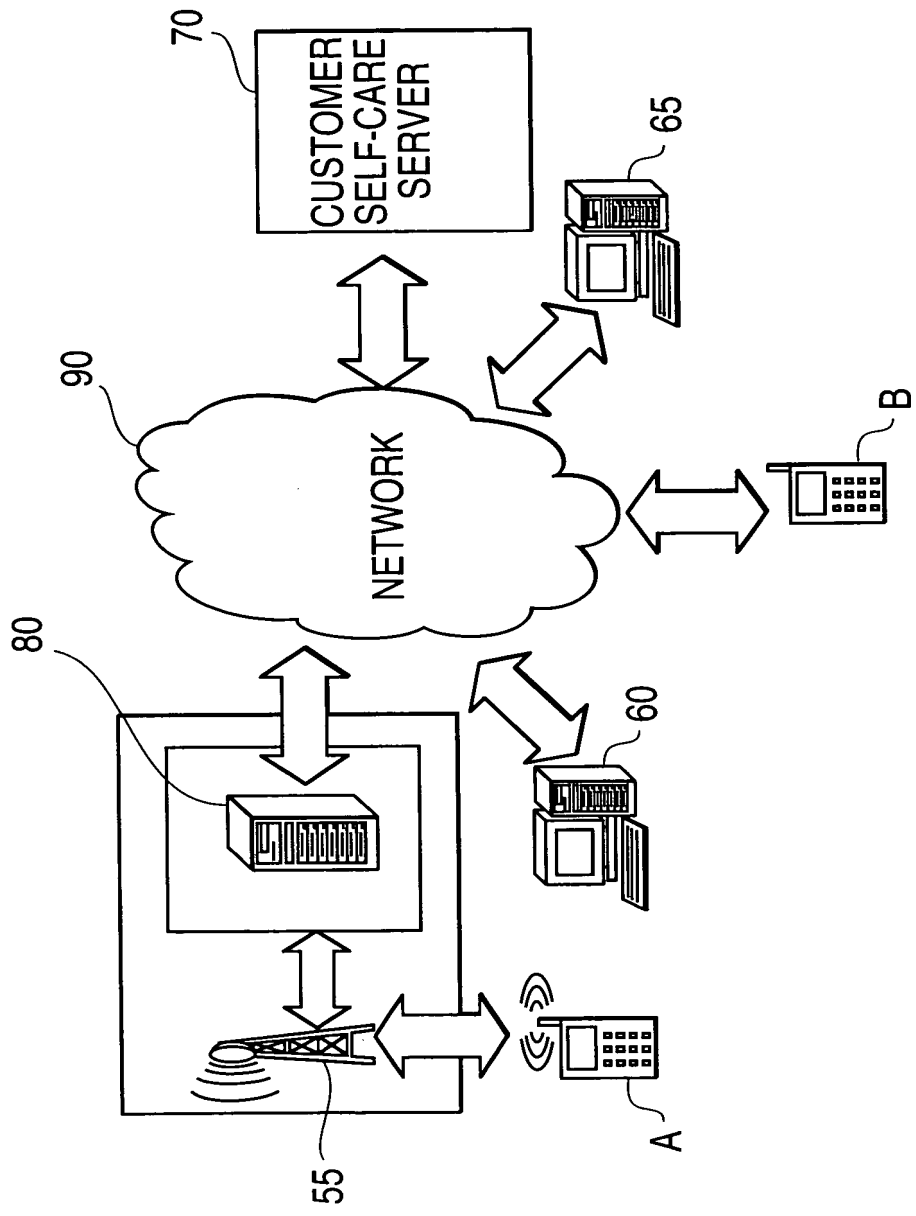
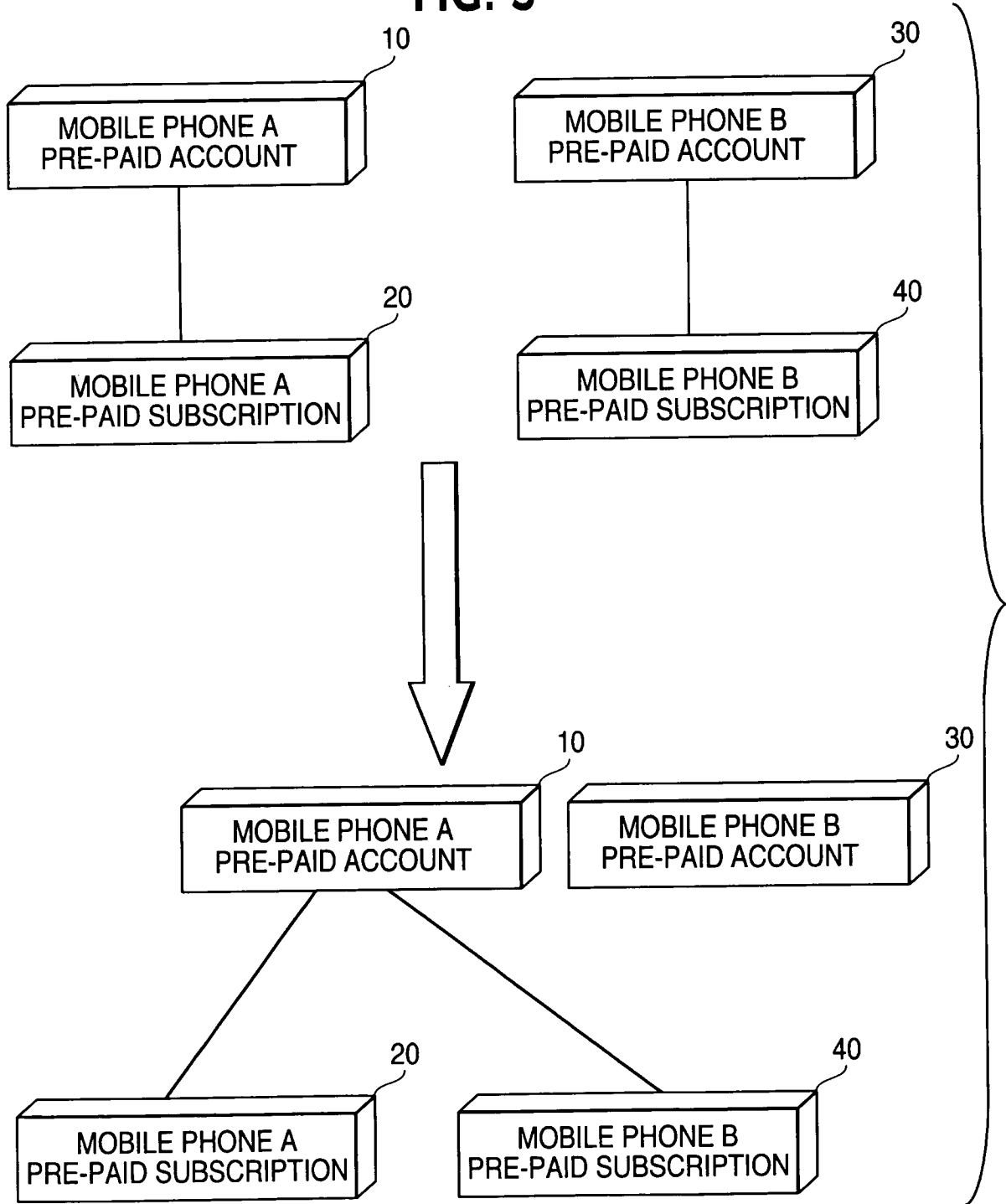


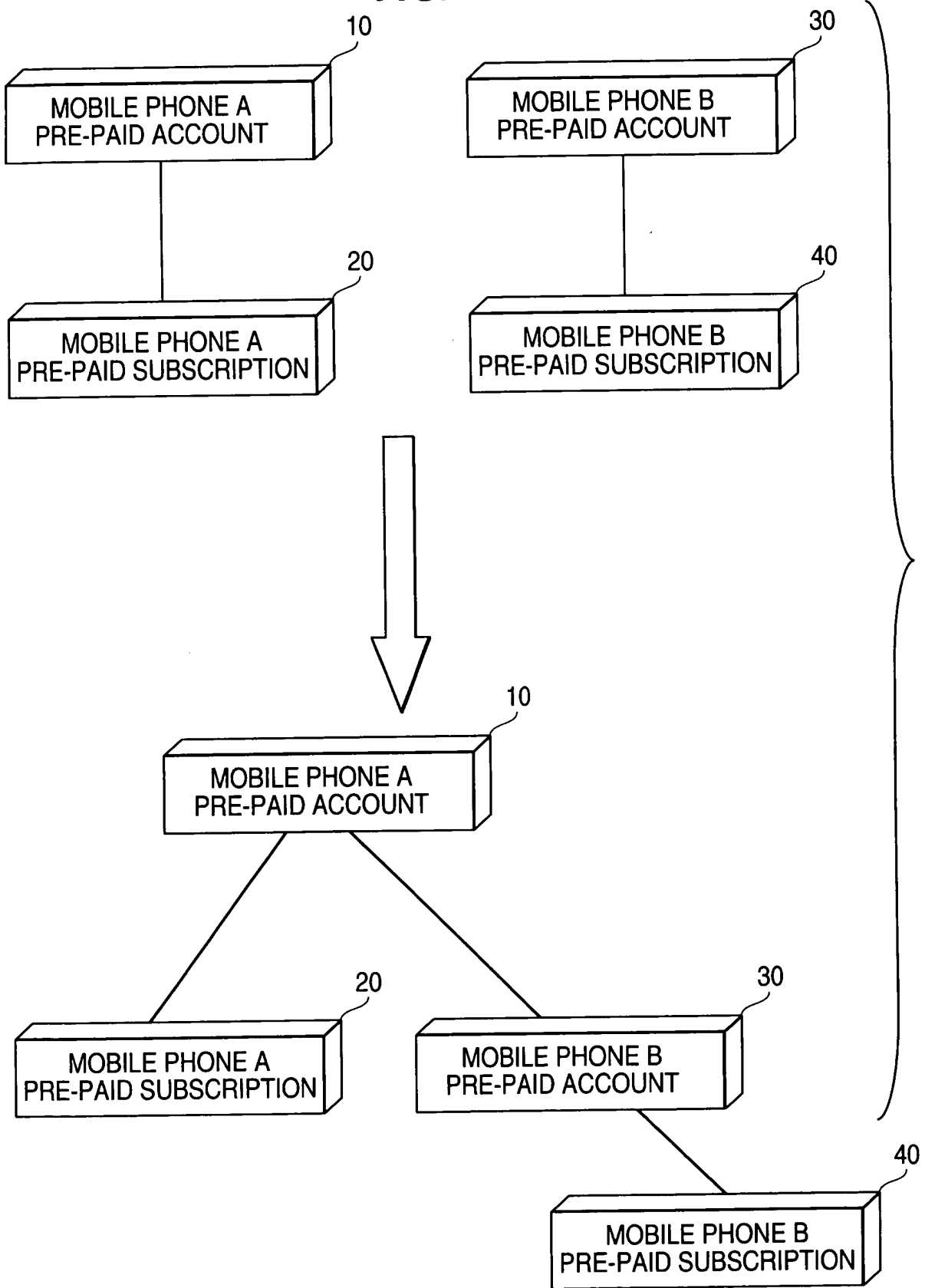
FIG. 2



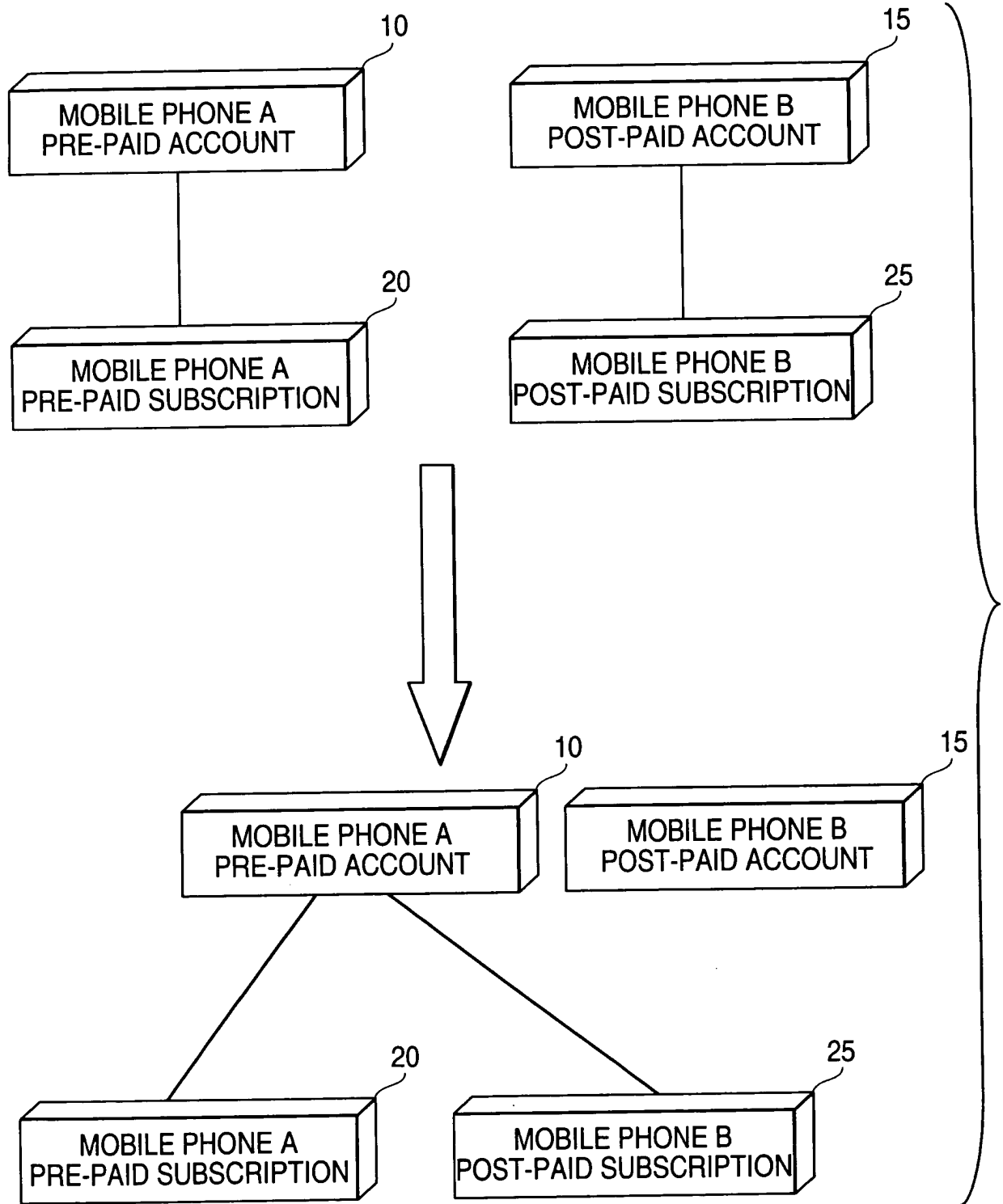
**FIG. 3**



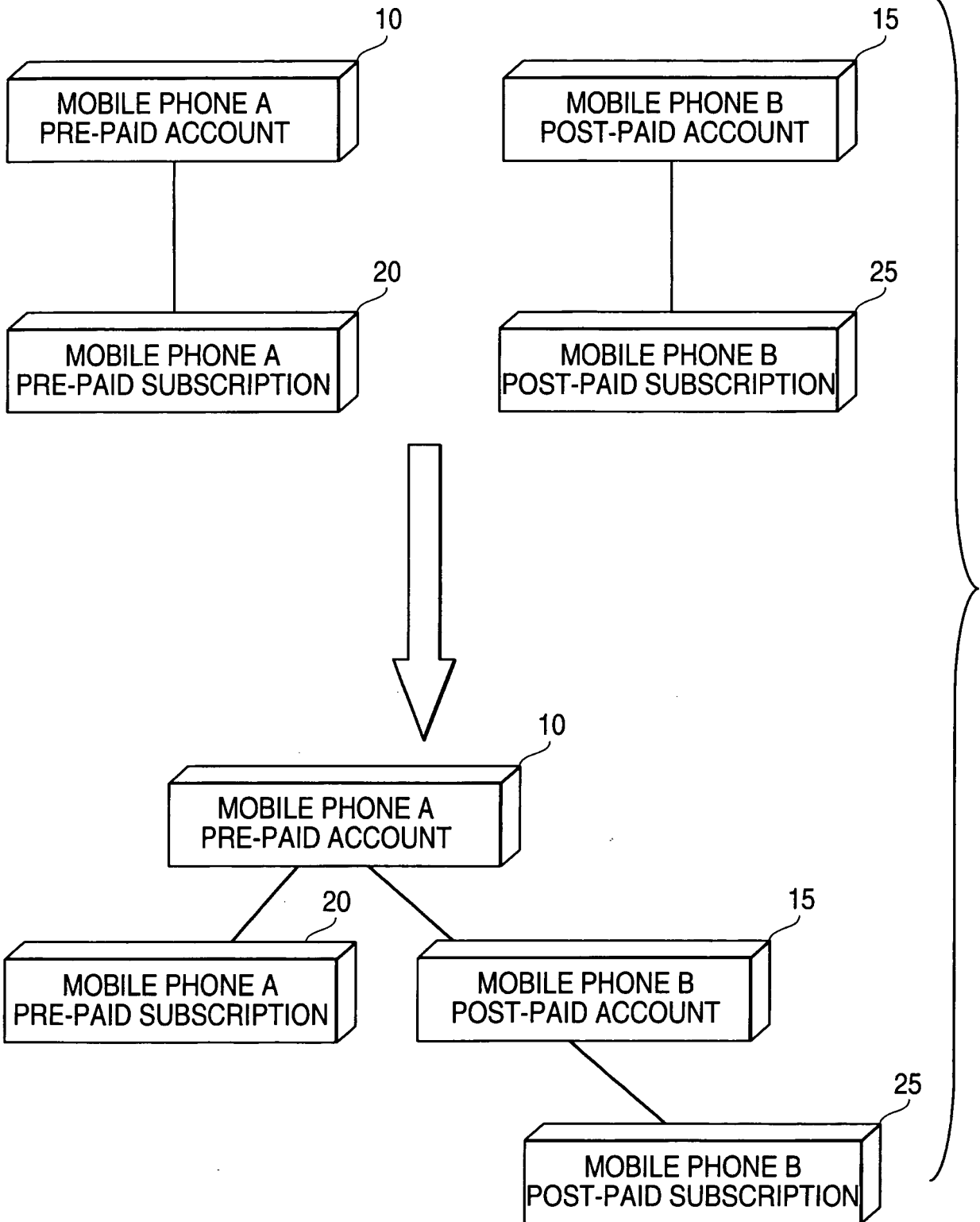
**FIG. 4**



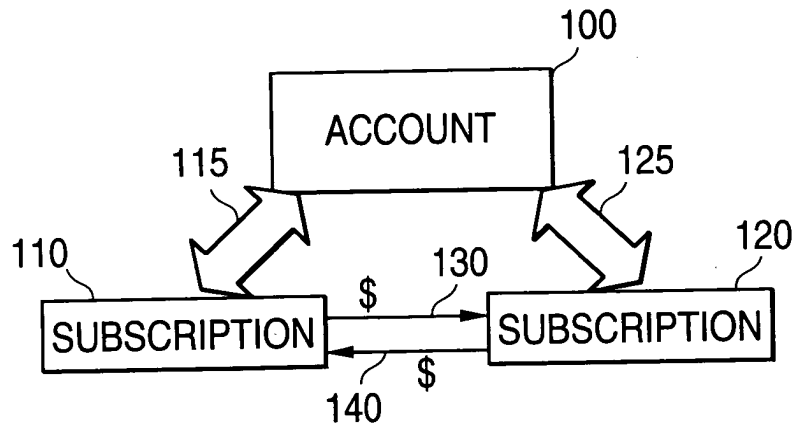
**FIG. 5**



**FIG. 6**



**FIG. 7**



**FIG. 8**

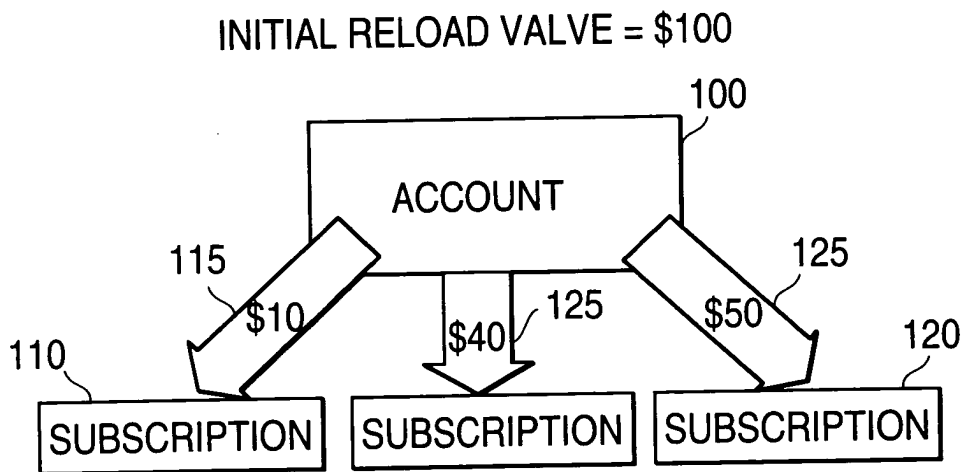




FIG. 9

